



Australian  
**BORDER FORCE**

## Important information on mandatory quarantine for passengers travelling to Australia

### Important information on mandatory quarantine arrangements for passengers arriving in Australia

13 August 2020

In response to the COVID-19 pandemic, Australia has put in place travel restrictions and mandatory quarantine requirements.

**All passengers arriving in Australia are subject to 14 days mandatory quarantine at their first port of arrival in Australia.**

Travellers will be provided suitable accommodation during this period and will not be permitted to travel domestically (including to their home residence) or continue on any domestic connections until the 14 day mandatory quarantine period has been completed.

State and territory governments, with support from the Australian Government, manage quarantine arrangements. In most states and territories, you will be asked to pay a contribution to the cost of quarantine. Further information can be found on relevant state and territory government health websites.

#### Transit passengers

International transit passengers arriving into Australia can leave on another international flight that leaves from the city you arrived in. Transit passengers must

- stay at the airport if you must wait for your next flight, for up to 8 hours
- go to mandatory quarantine at a state designated facility if the wait for your next flight is from 8 to 72 hours

Transit passengers cannot travel within Australia, even to meet a departing international flight in another city.

#### What to expect upon arrival in Australia

- You will be required to follow all directions given to you by air crew and government officials when you arrive in Australia.
- You will collect your luggage and go through the normal border clearance processes (customs, immigration and biosecurity).
- Following border clearance, government officials will direct you to buses that will take you to your accommodation.
- You may have to wait for a significant period of time until arrival at your accommodation. Government officials will endeavour to make these waiting periods as comfortable as possible. Your cooperation and patience is appreciated.

#### Arrangements for your 14 day quarantine period

- Government officials at the quarantine accommodation will be awaiting your arrival. They will be happy to answer any questions you may have following your arrival and to assist you during your period of quarantine.
- The accommodation will have all of the amenities and services you will need during your stay. Accommodation will include safe and hygienic accommodation, food and water and medical support.
- Should you have health needs, for example prescriptions for regular medications, arrangements will be made to facilitate these requirements.
- You may be tested for COVID-19 in the first 48 hours and then between days 10 to 12 of quarantine. If you refuse testing, you may have to quarantine for a longer period. Exact testing arrangements depend on states and territories.
- Under the Biosecurity Act 2015 and applicable state legislation, you will be required to remain in the allocated accommodation until you are medically cleared to enter the Australian community.

These arrangements will be enforced by state and territory governments and supported by Australian Government agencies.

#### Completion of your 14 day quarantine period

Once you have completed the mandatory quarantine period, you can travel within Australia. Please be aware states and territories may have entry and quarantine requirements. You should check the entry and quarantine requirements for each state and territory ahead of travel.

The Australian Government Department of Health website includes links to state and territory information on travel restrictions <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-restrictions/coronavirus-covid-19-advice-for-international-travellers#quarantine-for-incoming-travellers>