



Information about the COVID-19 Disaster Payment for Victoria

This is a lump sum payment to help workers unable to work and earn income due to a COVID-19 lockdown or period of restricted movement.

You may be able to get the COVID-19 Disaster Payment if all of these apply:

- you're an Australian resident or hold a visa that gives you the right to work in Australia
- you're 17 years or older
- you live in, work from or visited a Commonwealth declared COVID-19 hotspot subject to a state restricted movement order or you live in or work from other areas of Victoria
- you were unable to earn your usual income of 8 hours or more or a full day's work because you were in the COVID-19 hotspot or are subject to restricted movement or you live or work in other areas of Victoria
- you've lost income on or after 16 July and don't have any appropriate paid leave entitlements
- you aren't getting an income support payment, Pandemic Leave Disaster Payment, or a state based pandemic payment.

If you live outside Greater Melbourne in other areas of Victoria, you need to have lost work and income due to the lockdown in Greater Melbourne.

When you can claim

The relevant period of restricted movement for Victoria is Friday 16 July to Tuesday 27 July 2021. If you were eligible on one day during this period, you may be able to get this payment.

You can claim up to 2 payments of COVID-19 Disaster Payment.

You can claim for a payment from:

- 23 July to 12 August 2021, for the period 16 to 22 July 2021
- 25 July to 19 August 2021, for the period 23 to 27 July 2021

You can't claim before then.

We'll ask you if we can make automatic payments for future periods. If you agree to this, you'll get a recurring payment into your account within 7 days of the start of each new period. You won't have to make another claim. Please do not call to check on your payment unless it's been longer than 7 days.

If you're an Australian resident, you must claim online. To claim online you need a [myGov](#) account linked to a [Centrelink online account](#). If you don't have a myGov account, you can [create one](#).

If you're an eligible working visa holder you must call us on 180 22 66.

More information in your language

Call **131 202** to speak with us in your language about Centrelink payments and services. Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.

For more information go to **servicesaustralia.gov.au/covid19disasterpayment**

Disclaimer: This information is accurate as at 22 July 2021. The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application, with regard to your particular circumstances.