



Information about the COVID-19 Disaster Payment for Queensland

If you've been in a COVID-19 hotspot or are subject to a period of restricted movement you may be able to get the COVID-19 Disaster Payment if all of these apply:

- you lived in, worked from or visited a Commonwealth declared COVID-19 hotspot subject to the Queensland public health order
- you were unable to earn your usual income of 8 hours or more or a full day's work because you were in the COVID-19 hotspot and are subject to restricted movement
- you don't have any appropriate paid leave entitlements
- you aren't getting Pandemic Leave Disaster Payment, or a state based pandemic payment.

Locations

As part of their claim, people will need to tell us which LGA they live or work in. They can check which LGA applies to them on the [Queensland Government](#) website.

This is a list of affected LGAs:

- City of Brisbane
- City of Gold Coast
- City of Ipswich
- Lockyer Valley Regional Council
- Logan City
- Moreton Bay Region
- Noosa Shire Council
- Redland City
- Scenic Rim Regional Council
- Somerset Regional Council
- Sunshine Coast Regional Council.

If you're getting a Centrelink payment

If you're getting an income support payment from us and meet the other eligibility rules, you can apply for COVID-19 Disaster Payment. You can claim from 7 August 2021 for the period 1 August to 7 August 2021.

You must be getting one of the following income support payments:

- Age Pension
- Austudy
- Carer Payment
- Disability Support Pension
- JobSeeker Payment
- Parenting Payment

- Special Benefit
- Farm Household Allowance
- Youth Allowance
- Widow Allowance
- Partner Allowance
- ABSTUDY Living Allowance
- Education Allowance
- Income support supplement under the Veterans' Act
- Service pension under the Veterans' Act
- Veteran payment under the Veterans' Act.

If you're eligible, we'll pay you \$200 for every week of the Qld public health order. You'll only need to claim once.

You'll get your regular Centrelink payment on your usual payment dates. You don't need to report your COVID-19 Disaster payment as income. The payment is tax-free.

If you're not getting a Centrelink payment

If you meet all the eligibility rules and aren't getting an income support payment from us, you can apply for COVID-19 Disaster Payment. You can claim from 7 August 2021 for the period 1 August to 7 August 2021.

How much you can get

How much you can get depends on the hours of work you lost per week.

If you're eligible, you'll get \$450 if you lost either:

- between 8 and less than 20 hours of work per week
- a full day of your usual work hours per week.

If you lost 20 hours or more of work per week, you'll get \$750 for each relevant period, if you're eligible.

The COVID-19 Disaster Payment is tax-free.

A full day of your usual work is what you were scheduled to work but could not because of a restricted movement order. This includes not being able to attend a full time, part time or casual shift of less than 8 hours.

Recurring payments

If the Qld public health order is extended for more than 7 days, you won't have to make another claim. You'll get a recurring payment into your account within 7 days of the start of each new period. Please do not call to check on your payment unless it's been longer than 7 days.

If you have a change in circumstances or want to stop getting automatic payments, you'll need to let us know. This is so we know you remain eligible and pay you the right amount.

You can claim the COVID-19 Disaster Payment for one location only. If you think you're eligible for more than one, you need to decide which is best for you.

More information in your language

Call **131 202** to speak with us in your language about Centrelink payments and services. Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.

For more information go to **servicesaustralia.gov.au/covid19disasterpayment**

Disclaimer: This information is accurate as at 2 August 2021. The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application, with regard to your particular circumstances.